

# M&M Micro Systems Inc.

## About Our Company

M&M Micro Systems Inc. with offices in West and East Tennessee, has emerged as one of **the leading providers of innovative software** including the powerful full-line of law enforcement management software. Founded in 1987, M&M Micro Systems Inc., has taken an aggressive approach to creating **unique software solutions** for a variety of applications in the law enforcement environment.

M&M Micro Systems Inc. believes in a **complete solid customer support system**. We offer a full-time staff available for online support as well as Certified NetWare Engineers that enable us to cover every base from repair to design. In addition, we have staff proficient in windows networking and operating systems.

In 1990, M&M Micro Systems Inc. turned our focus to those groups who were finding it difficult to obtain a software package on the current market that meet their needs. Often those packages were far too generic or "canned" for practical applications.

**Affordability** always plays a large role in any agency's strategy when choosing the right computer system. **M&M Micro Systems Inc. boasts of our powerful but economically priced user-friendly programs.** Our programmers have sought the advise of those in the work place and developed systems that allow even the first time user great success.

As a provider of exceptionally proficient law enforcement, inmate housing and correctional institution software, we are always on the "cutting edge" of technology. Viewing the list below will allow you to realize the advantage of our software.

**Jail \* Sheriff's Departments \* Police Departments \* Detention Centers  
+ photo imaging + complaints + evidence + booking + warrants + commissary +  
civil process +full-line accounting + CID + pawn shop + board bills + accident  
reports + inmate tracking +work release + radio traffic + missing persons +  
wanted persons + history + visitation + incident based reporting**

Today M&M Micro Systems' customer base extends from the southern states to South Africa. We intend to succeed where others do not because your satisfaction is our greatest asset.

The cost effectiveness and increased productivity that computers now allow will push your agency into the 21st Century with ease! Let M&M Micro Systems Inc. show you the way.

**Call (888) 644-5786 option 1 for additional information.**

## **Technical Support**

M&M Micro Systems provides a variety of support options. An integral part of our support is based on remote diagnostics. It is your responsibility to maintain a communication solution for rapid response.

Some agencies purchase onsite days that can be used throughout the year. These onsite days are wonderful and allow us to work with various departments to bring new modules online. In addition, it is a great opportunity for training of existing and new personnel.

## **Software**

The preferred support agreement covers technical support seven days per week, 24 hours per day. We are only a telephone call away! Some of our facilities utilize a support agreement which covers only regular business hours. Other facilities purchase a support agreement which covers onsite training dates throughout the calendar year.

## **Hardware**

M&M Micro Systems Inc. recommends using a local company or Dell for hardware/network solutions. They can provide prompt, immediate service. We will gladly work with them for a resolution but do not feel we can service you adequately for hardware solutions.

**M&M Micro Systems Inc.**  
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